

NEED IT EXPEDITED?

HPFi can ship many of our products in seven (7) to ten (10) business days after the credit approved order is entered. Products selected for the **NOW** Accelerated Response program are noted by the **NOW** symbol.

CASEGOODS: Finish and pull options are designated for each applicable casegood product.

SEATING: Available for **NOW** lead time only in the selections listed as **NOW** upholsteries on page 153. All other graded-in upholsteries are available at standard lead times.

Products ordered with installed options will only be available in standard lead time.

ORDER TAGS

Orders must be clearly marked with **NOW** and include only those items identified as being available through the **NOW** program. HPFi will make every effort to ship all credit-approved **NOW** orders in seven (7) to ten (10) business days from the date that a complete order is entered with all required details and is credit approved.

ORDER QUANTITIES

The maximum order size for **NOW** program is 8 pieces of any item (per dealer, per day) and \$30,000 list regardless of the number of items. Orders for the same item(s) cannot be ordered consecutively in the same week without prior approval from HPFi. Should your product needs exceed these maximums, please contact your Customer Service Representative for manufacturing time.

HPFi reserves the right to limit quantities based on material availability.

CHANGES/CANCELLATIONS

CASEGOODS: Contact Customer Service to verify whether a change or cancellation can be made on a casegood products order. If a change is made, the cycle of the number of business days for **NOW** items begins anew from the date the change was made. No cancellations are allowed once an order ships. HPFi is not responsible for any loss of sale or contract resulting from failure to ship within seven (7) to ten (10) business days.

SEATING: Due to the breadth of upholsteries and finishes available, seating items cannot be changed or cancelled once the **NOW** order has been entered.

UPHOLSTERIES

The list of **NOW** upholsteries available is on page 153 of this Price Book and on the HPFi web site.

DIRECT ALL CORRESPONDENCE TO

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